



The Accidental Accountant™
Using Improvisation To Create Positive Results

Improv Is No Joke: Using Improvisation to Create Positive Results

Drew Carey's television show *Whose Line Is It Anyways?* has turned improvisational comedy into a pop culture phenomenon. But Peter Margaritis knows firsthand that improv is more than just laughs—it's a valuable training tool that can make anyone a more effective business professional. It's not slapstick—improvisation is a way of life. It's going with the flow, adapting, and adjusting to the unexpected and to your audience.

As an author, speaker, educator, trainer, and the founder and self-proclaimed chief “edutainment” officer of his own company, The Accidental Accountant, Peter will share with you how two little words changed his life and can infinitely improve your business's success. He will also show you to really listen to your clients to build rapport, trust, and loyalty.

Learning Objectives:

Following completion of this course, participants will be able to:

- Explain the positive power of YES AND
- Distinguish between “listening to respond” and “listening to understand”
- Demonstrate how improvisation provides clarity in chaotic situations

Recommended CPE credit: 1 - 1.5 hours

Prerequisites: An open mind

Designed for: Practitioners, auditors, analysts, firm administrators, and finance professionals

Course Level: Basic